

• MY ACCOUNT ON THE NEW PLATFORM MY.LU/ONLINE



• I reset my password

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- From the home page, I click on 'Log in'.
- I click on 'Forgot Password?'.
- I enter the username for my account and click on 'Submit'.
- I click on the password recovery link sent by the platform to the e-mail address associated with my account.
- I enter and confirm the password I want to associate with my account in the browser window that opens after clicking on the link, and I click on 'Submit'.

• I get all my data back

- I retrieve my domain names.
- I view my orders and invoice.
- I view my conversations with the registrar.

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• I discover new features

- A more secure management environment.
- A smoother ordering process.
- A customized dashboard.
- Additional payment options (*by the end of June 2023*).