

• PLATFORM USER GUIDE MY.LU/ONLINE



You have chosen online management offered by the Restena Foundation's registrar for your .lu domain name(s) and we thank you for your trust!

Before going any further, we recommend that you follow these tips to help you manage your account.

SUMMARY

4 • GENERALITIES

- 4 • Role of an account manager
- 4 • Account composition
- 4 • Account dashboard
- 5 • Operations on an account

6 • CREATE AN ACCOUNT

7 • LOG IN TO AN ACCOUNT

9 • VIEW AND MANAGE ACCOUNT INFORMATION

- 9 • Manage account data and settings
- 9 • Manage account authentication

13 • DELETE AN ACCOUNT

14 • VIEW AND MANAGE DOMAIN NAMES

- 14 • Domain name list
- 15 • Individual management of domain names

21 • VIEW AND MANAGE CONTACTS

- 21 • Contact list
- 21 • Individual management of contacts
- 23 • Create a new contact

24 • VIEW AND MANAGE HOLDERS

- 24 • Holder list
- 24 • Individual management of holders
- 26 • New holder creation

27 • VIEW ORDERS

- 27 • Order list
- 27 • Individual view of orders

29 • VIEW INVOICES

- 29 • Invoice list
- 29 • Individual view of invoices



31 • CONTACT THE REGISTRAR

- 31 •** List of messages/conversations
- 32 •** Individual management of messages/conversations
- 32 •** Creating a new message/conversation

33 • ORDER CHARGEABLE OPERATIONS

- 33 •** The domain name is not managed on the account
- 33 •** The domain name is already managed on the account
- 34 •** Shopping cart display



GENERALITIES

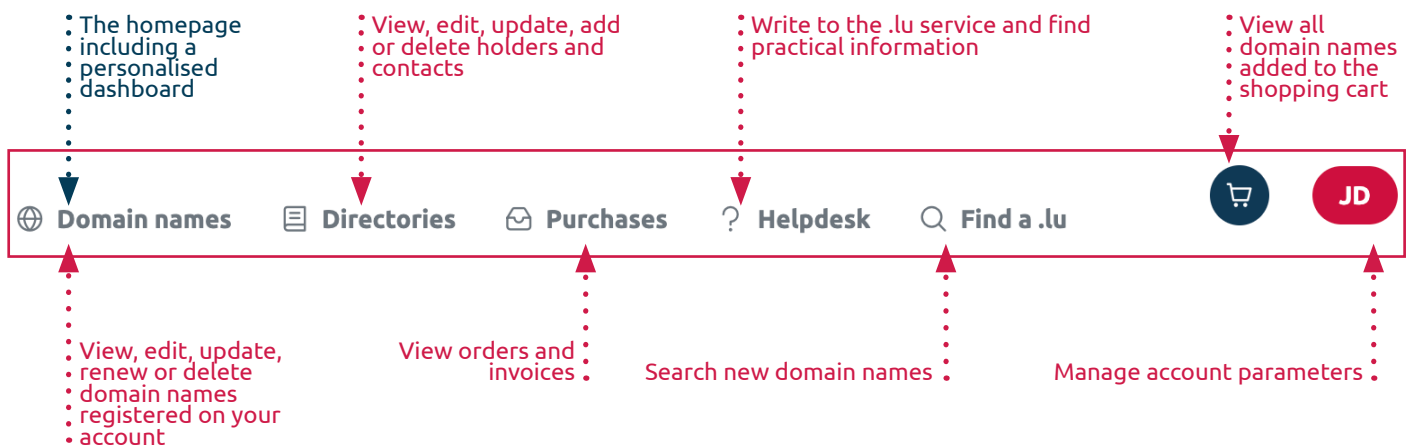
Role of an account manager

As an account manager on the online .lu domain names registration and management platform, you have a crucial role.

- You register and manage via your account domain names on behalf of one or more domain name holders.
- You register, edit data and assign to every domain name registered on your account, the holders and any administrative, technical and invoicing contacts.
- You register and guarantee the accuracy of the technical data required for the correct operation of the domain names registered on your account.
- You register and guarantee the accuracy of the data related to your account.
- You receive all email notifications sent by the platform (renewal notices, reminders, technical errors, etc.)
- You pay all fees relating to domain names registered on your account.

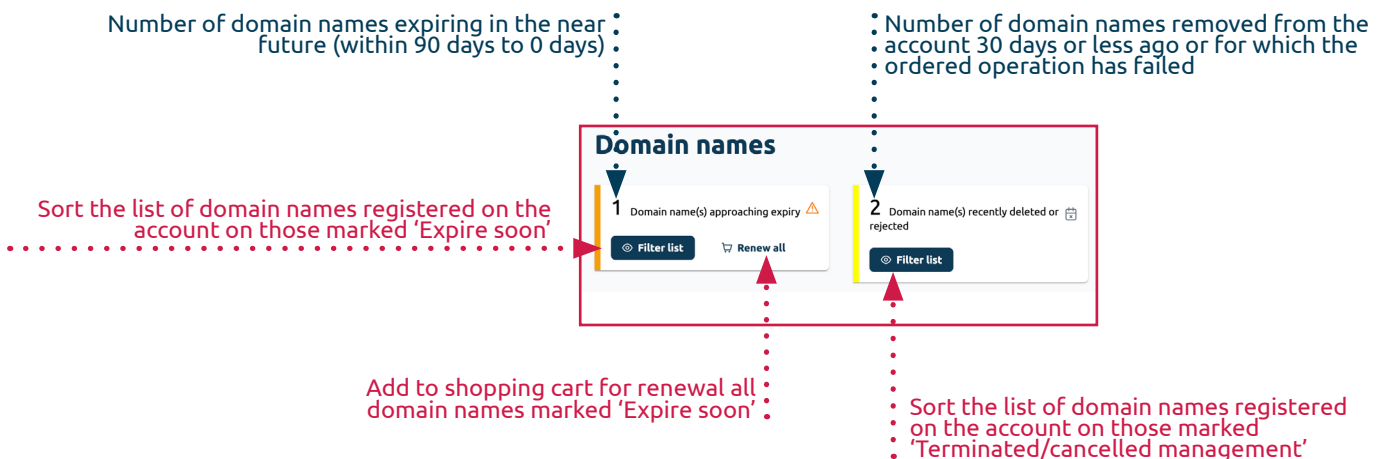
A manager centralises all needs for the account management, related domain names, holders and registered contacts.

Account composition



Account dashboard

The section 'Domain names' is the homepage when connecting to an account. This webpage includes a dashboard highlighting domain names that require special attention.



Operations on an account

Detailed procedures for each of these operations can be found on the my.lu website, in the Online Management section.

• Operations on a domain name

<https://my.lu/en/online-management/my-domain-name>

- **Registration** (*chargeable operation*): registering a .lu domain name for one or two years.
- **Activation / Deactivation**: making your domain name available or 'hidden'.
- **Renewal** (*chargeable operation*): renewing your .lu domain name's registration when it expires for one or two years.
- **Deletion**: releasing a .lu domain name before its expiry.
- **Restoration** (*chargeable operation*): recovering ownership of a .lu domain name within 30 days after its deletion, including a one-year registration.
- **DNSSEC protection**: securing a .lu domain name by implementing DNSSEC technology.
- **Trade** (*chargeable operation*): changing the holder of one of a .lu domain name or becoming the holder of a .lu domain name held by someone else, including a one- or two-year registration.
- **Transfer** (*chargeable operation*): transferring the management of a .lu domain name to Restena's registrar including a one- or two-year registration.

• Operations on DNS information

<https://my.lu/en/online-management/my-dns-information>

- **Zone hosting**: connecting the authoritative name servers offered by the .lu registry to your domain name.
- **Server configuration**: configuring at least two DNS servers connected to your .lu domain name.

• Operations on holders and contacts

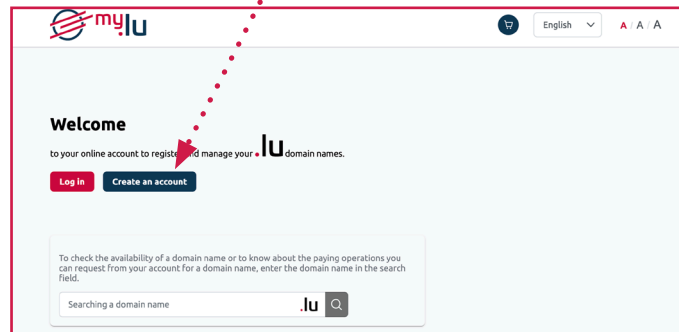
<https://my.lu/en/online-management/my-holders-and-contacts>

- **Modification / mise à jour de contacts**: changing contact information or replacing administrative, technical or invoicing contacts in a .lu domain name.
- **Modification / mise à jour de titulaire**: changing entered contact details for a .lu domain name holder (change of telephone number, email or physical address).

CREATE AN ACCOUNT

Account creation uses two-factor authentication. Access to the account requires two proofs of identity: the first is based on the last username and password combination and the second is based by default on a one-time code sent by email. That second proof can be replaced by one of the other authentication methods offered on the platform (see page 10).

- From the my.lu/online webpage, click on 'Create an account'.



- On the page 'Create your account', fill in the appropriate fields:
 - .. your first name,
 - .. your last name,
 - .. your email address.

Then define and enter in the appropriate fields:

- .. your username,
- .. your password.

When you have finished, click on 'Creation'

A screenshot of the 'Create your account' form. It has a title 'Create your account' with a red dot. The form contains several input fields: 'First name' (with 'John' entered), 'Last name' (with 'Doe' entered), 'Email' (with 'johndoe@email.lu' entered), 'Username' (with 'JohnDoe' entered), 'Password' (masked with dots), and 'Confirm password' (also masked with dots). There are eye icons to toggle password visibility. At the bottom, there's a link '« Back to login page' and a 'Creation' button. A red dotted arrow points from the 'Creation' button to the 'Acceptance of Terms and Conditions' page shown in the next image.A screenshot of the 'Acceptance of Terms and Conditions' page. It has a title 'Acceptance of Terms and Conditions' with a red dot. The text says: 'Before continuing with the creation of your account, please read our terms and conditions available in the "Documents" section of the my.lu website:'. Below this is a link 'Read the Terms and Conditions' with an external link icon. At the bottom, there are two buttons: 'Accept and continue with account creation' and 'Decline and cancel account creation'. A red dotted arrow points from the 'Accept and continue with account creation' button to the 'Email verification' page shown in the next image.

- Read the terms and conditions of the online platform for the registration and management of .lu domain names, and, if you agree, click on the button 'Accept and continue with account creation'.

- A window is displayed. You are asked to go to your mailbox, corresponding to the email address you provided earlier. Go to your mailbox and click on the link to verify your email address, or copy and paste it into your browser.

A screenshot of the 'Email verification' page. It has a title 'Email verification' with a red dot. Below the title is a yellow warning box with a triangle icon and the text: 'We need to verify your email address to activate your account.' Below this, it says: 'An email with instructions to verify your email address has been sent to your address christine.glaser@restena.lu. Please follow the provided instructions.' At the bottom, there's a link 'Click here' to re-send the email.

Your account is personal!

To avoid fraudulent identity theft, do not use generic email addresses such as info@.

Do you manage domain names for several customers and want to have one account per customer?

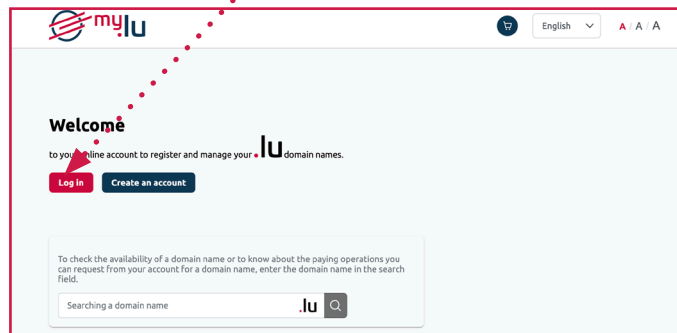
You can create and manage as many accounts as you like from a single email address. There is no limit to the number of accounts you can create for an email address on the platform, only the user's last name must be unique.

Protect the access to your account!

Do not pass on your account details and keep them confidential.

LOG IN TO AN ACCOUNT

- From the my.lu/online webpage, click on 'Log in'.



- On the page 'Log in to your account', fill in the appropriate fields:
 - .. your user name,
 - .. your password.

When you have finished, click on 'Log in'.

The screenshot shows the 'Log in to your account' page. It has a title 'Log in to your account'. Below the title are two input fields: 'Username' (containing 'JohnDoe') and 'Password' (containing masked characters). There's a 'Remember me' checkbox and a 'Forgot Password?' link. At the bottom, there's a 'Log In' button (highlighted with a red dotted arrow from the previous page) and a 'New user? Create an account' link.

- **If you have not configured additional authentication (so called two-factor authentication)**

Your account is secured by a one-time code sent by email (default security)

.. A window opens and requires you to enter a one-time access code received by email. This code is sent to the email address you provided when you created your account.

.. Go to your mailbox and copy or paste the code into the appropriate field, then click on 'Submit'.

The screenshot shows a page for entering a one-time access code. At the top, it says 'JohnDoe' with a user icon. Below is a label 'One-time access code received by email' and an input field. At the bottom, there are 'Submit' and 'Receive another code' buttons, and a link 'Try Another Way'.

- **If you have configured additional authentication (so called two-factor authentication)**

You need to log in using one of the authentication methods you want to use.

.. A window opens and lists the authentication(s) you have configured for your account.

- .. Click on the authentication method you want to use.
- .. Follow the instructions on your screen.

The screenshot shows a page with three authentication methods listed: 'Security Key' (with a key icon), 'Recovery Authentication Code' (with a lock icon), and 'One-time access code' (with a lock icon). Each method has a brief description and a right arrow to select it. The 'One-time access code' method is highlighted with a red dotted arrow from the previous page.

• **If your account is secured by a temporary code generated by an application (TOTP)**

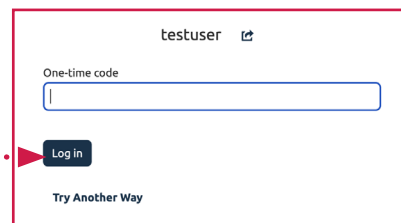
.. Open the authentication application specified on your account:

- ... Google Authenticator,
- ... Microsoft Authenticator,
- ... Free OTP.

.. Get the temporary code displayed in the application (the code generation process being specific to each application, it is not detailed in this guide).

.. Enter the temporary code in the 'One-time code' field.

.. Click on 'Log in'.....▶



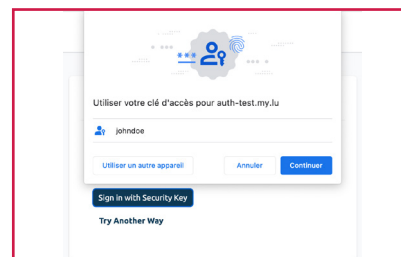
The screenshot shows a login interface for a user named 'testuser'. It features a text input field labeled 'One-time code'. Below the field is a dark blue 'Log in' button. At the bottom, there is a link that says 'Try Another Way'.

• **If your account is secured by a security key**

Logging in to your account depends on the hardware on which you have configured your security key:

- .. your phone or tablet,
- .. your computer,
- .. a USB security key.

The login process is therefore not detailed in this guide.



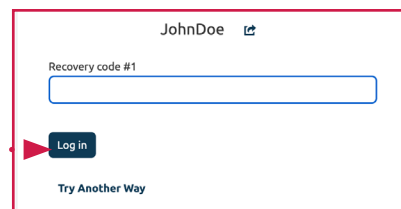
The screenshot displays a security key authentication prompt. It shows a user profile for 'john.doe' and the text 'Utiliser votre clé d'accès pour auth-test.my.lu'. There are three buttons: 'Utiliser un autre appareil', 'Annuler', and 'Continuer'. At the bottom, there is a 'Sign in with Security Key' button and a 'Try Another Way' link.

• **If you want to use one of your recovery codes**

.. Recover the recovery authentication codes from the safe place where you saved them when you generated them.

.. Copy the required recovery authentication code and paste it in the field 'Recovery code #'.

.. Click on 'Log in'.....▶



The screenshot shows a login interface for a user named 'JohnDoe'. It features a text input field labeled 'Recovery code #1'. Below the field is a dark blue 'Log in' button. At the bottom, there is a link that says 'Try Another Way'.

VIEW AND MANAGE ACCOUNT INFORMATION

The details and settings of a management account are listed and can be modified via the red button at the top right of the navigation bar (next to the shopping cart).

Manage account data and settings

At a glance, you can view the manager data and display settings for your account. Only the display settings can be changed directly on your account.

Account manager's initials (JD)

First name and last name of the account manager (John Doe)

Go to the authentication settings for your account (Managing my authentication)

Account manager identifier (Identifier: johndoe)

Primary email address of the account manager (Primary email address: john.doe@email.lu)

Secondary e-mail address of the account manager - if provided - Information not required (Secondary email address: No secondary e-mail address has been provided)

The registrar uses the primary and secondary e-mail addresses to send you all automatic notifications needed for domain names management.

Send a message to the registrar via your account's messaging system (see page 31) to change or delete your account details (identifier, primary and secondary e-mail addresses).

Select the language in which your account is displayed (English or French) (Language: English)

Select the character size from the three available options (Font size: A / A / A)

Log out of your account (Log off)

To delete or modify account data, contact Restena via the 'Messages' subsection.

Manage account authentication

The settings specific to the account are to be modified via an external interface – outside the management account – specifically designed for authentication purposes. This interface can be accessed via the 'Managing my authentication' button.

Manage your account details used for authentication to your account (Personal information)

View your authentication method and change it if needed (Signing in)

View the activity of devices connected to your account and disconnect them if desired (Device activity)

Get information on the interface and authentication methods (Helpdesk)

• Modifying your personal information

In the 'Personal information' section, manage your personal information used for authentication to your account.

Account username (required to log in to your account)

Change the email address (needed to log in to your account)

Change your first name

Change your last name

Select the language for displaying emails and your account login screens (English or French)

The screenshot shows the 'Personal information' section of the my.lu interface. On the left is a sidebar with 'Personal information' (selected), 'Account security', and 'Helpdesk'. The main area has the title 'Personal information' and a description: 'Manage your basic account login information: email address, first name, last name and display language.' Below this is a note 'All fields are required.' and a form with the following fields: 'Username' (filled with 'johndoe'), 'Email address' (filled with 'john.doe@email.lu'), 'First name' (filled with 'John'), 'Last name' (filled with 'Doe'), and 'Language for displaying emails and login screens' (a dropdown menu currently set to 'English'). At the bottom of the form are 'Save' and 'Cancel' buttons. A 'Back to Restena Online' link is in the top right corner.

• Modifying your account security

By default, the second authentication factor assigned to your account is the one-time access code. This second factor can be changed at any time in the 'Account security' section, sub-section 'Signing in'. There you can also configure your recovery codes.

The screenshot shows the 'Signing in' section of the my.lu interface. The sidebar on the left has 'Personal information' and 'Account security' (selected), with sub-sections 'Signing in' (selected), 'Device activity', and 'Helpdesk'. The main area is titled 'Signing in' and contains instructions: 'Set up authentication methods to access your account.' It is divided into three sections: 1. 'Basic authentication' with a 'Password' subsection showing 'My password' and 'Created May 16, 2023 at 4:50 PM', with an 'Update' button. 2. 'Additional authentication (a.k.a. two-factor authentication)' with a 'Temporary code generated by an application (TOTP)' subsection showing a message that the code is not set up, with an 'Add' button. 3. 'Recovery authentication codes' with a subsection showing a message that the codes are not set up, with an 'Add' button. 4. 'Security key' with a subsection showing a message that the key is not set up, with an 'Add' button. Red dotted arrows point from text annotations on the right to the corresponding buttons: 'Update the account's access password' points to the 'Update' button; 'Configure an authentication application' points to the 'Add' button under TOTP; 'Generate recovery codes' points to the 'Add' button under Recovery codes; and 'Configure a security key' points to the 'Add' button under Security key.

• The **one-time access code sent by email** is automatically configured and generated. You don't need to do anything to configure this option.

• **You want to configure a temporary code generated by an application (TOTP)**

.. The 'Mobile Authenticator Setup' page opens on your screen, do not close it.

.. Open (and install if necessary) the authentication application of your choice.

.. Using your authentication application, scan the QR code displayed on the screen on the 'Mobile Authenticator Setup' page. (If you are unable to scan, click on 'Unable to scan' and follow the on-screen instructions).

.. Follow the instructions provided by your application until you receive a temporary code.

.. Enter the temporary code in the 'One-time code' field.

.. Enter the name of the device on which you manage access to your account under 'Device name'.

.. When you have finished, click on 'Submit'.

• Mobile Authenticator Setup

1. Install one of the following applications on your mobile:
Google Authenticator
Microsoft Authenticator
FreeOTP

2. Open the application and scan the barcode:

Unable to scan?

3. Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.

One-time code *

Device Name

Submit Cancel

• **You want to configure a security key**

.. From the page 'Security Key Registration', click on 'Creation'.

The process of creating a security key is subject to information transmitted by, and specific to, your browser. They are therefore not detailed in this guide

You can repeat this process for as many security keys as you want to associate with your account.

• Security Key Registration

Creation Cancel

• **You want to configure recovery authentication codes**

.. From the 'Recovery Authentication Codes' page, print, download or copy (and paste) the recovery authentication codes in a safe place, such as a password manager.

.. Tick the box 'I have saved these codes somewhere safe'.

.. Click on 'Complete setup'.

You can regenerate new recovery authentication codes at any time.

• Recovery Authentication Codes

⚠ These recovery codes won't appear again after leaving this page
Make sure to print, download, or copy them to a password manager and keep them safe. Canceling this setup will remove these recovery codes from your account.

1: YUDY-SZBU-XFEY	7: EJVM-YIPW-LFVW
2: 7L2A-MBAK-F6W3	8: JVPB-KT89-TK8Q
3: KJ1T-WG1K-YR6P	9: GT8M-ENBJ-VADS
4: EVEL-ICEN-DIF1	10: G3EW-IB4U-AKH8
5: RB54-31XJ-KYAZ	11: B1ZU-KYSD-RH25
6: X48Z-SGM9-U23X	12: L4U2-97WL-K3XK

Print Download Copy

☐ I have saved these codes somewhere safe

Complete setup Cancel setup

Two-factor authentication options

• **One-time access code sent by email** (default option): the manager receives a one-time access code sent by email.

• **Temporary code generated by an application (TOTP)**: the manager scans a barcode via an authentication application (Google Authenticator, Microsoft Authenticator or Free OTP).

• **Recovery authentication code** (in the event of loss of access to the other second factor): the manager uses one of the 12 one-time emergency codes generated on demand and valid only once.

• **Security key**: the manager encodes a physical security key on his phone, tablet, computer and/or USB security key (Yubikey, TouchId, Passkey, etc.)

You can configure some or all of the authentication methods and, for some of the methods, configure several types of authentication.

- **Managing the devices connected to an account**

In the 'Account security' section, sub-section 'Device activity', you can view all devices connected to your account. This feature allows you to identify if more than one session is open at the same time and, if you want, to log out devices that you do not use or do not recognise.

Back to Restena Online

Personal information
Account security
Signing in
Device activity
Helpdesk

Device activity

This list shows the device(s) currently connected to this account. You can choose to log out unnecessary and/or unrecognized devices.

Signed in devices

[Refresh](#)

IP address	Last accessed	Clients	Started	Expires
2001:xYyXxYYyyXXxx: xYYYxYYy	August 16, 2023 at 10:45 AM	Account Console, Restena Online (t	August 16, 2023 at 10:45 AM	August 16, 2023 at 8:45 PM

DELETE AN ACCOUNT

An account can only be deleted if the list of domain names is empty and if all orders have been finalised.

To delete your account, contact the Restena Foundation's registrar directly via your account messaging system.

Before deleting your account, make sure you have downloaded all the invoices generated on your account!

VIEW AND MANAGE DOMAIN NAMES

All the domain names registered on your account are listed in the 'Domain names' section. There you can view, edit, update, renew or delete your domain names.

Domain name list

The list of domain names displays important, evolving, and personalised information for each of the domain names registered on the account up to 30 days after the end of their management via the online account.

The screenshot shows the 'Domain names' interface. Annotations include:

- Search a domain name in the list:** Points to the search bar labeled 'Searching in my list'.
- The domain name:** Points to the domain 'monnomdedomaine.lu'.
- The holder assigned to the domain name:** Points to the holder 'Titulaire Du Nom / A private person (natural person)'.
- The domain name delegation status ('Active' or 'Reserved' status only):** Points to the 'Active' status of the first domain and the 'Reserved Pending' status of the second.
- The expiration date of the domain name:** Points to the 'Expiration date: 10 Dec 2023'.
- An alert on a domain name (if relevant):** Points to the 'Expire soon' alert icon.
- The domain name registration status:** Points to the 'Reserved Pending' status.

The interface also shows summary cards: '1 Domain name(s) approaching expiry' and '0 Domain name(s) recently deleted or rejected'. A 'Sort by' dropdown is set to 'Domain name - ascending order'.

Domain name delegation status

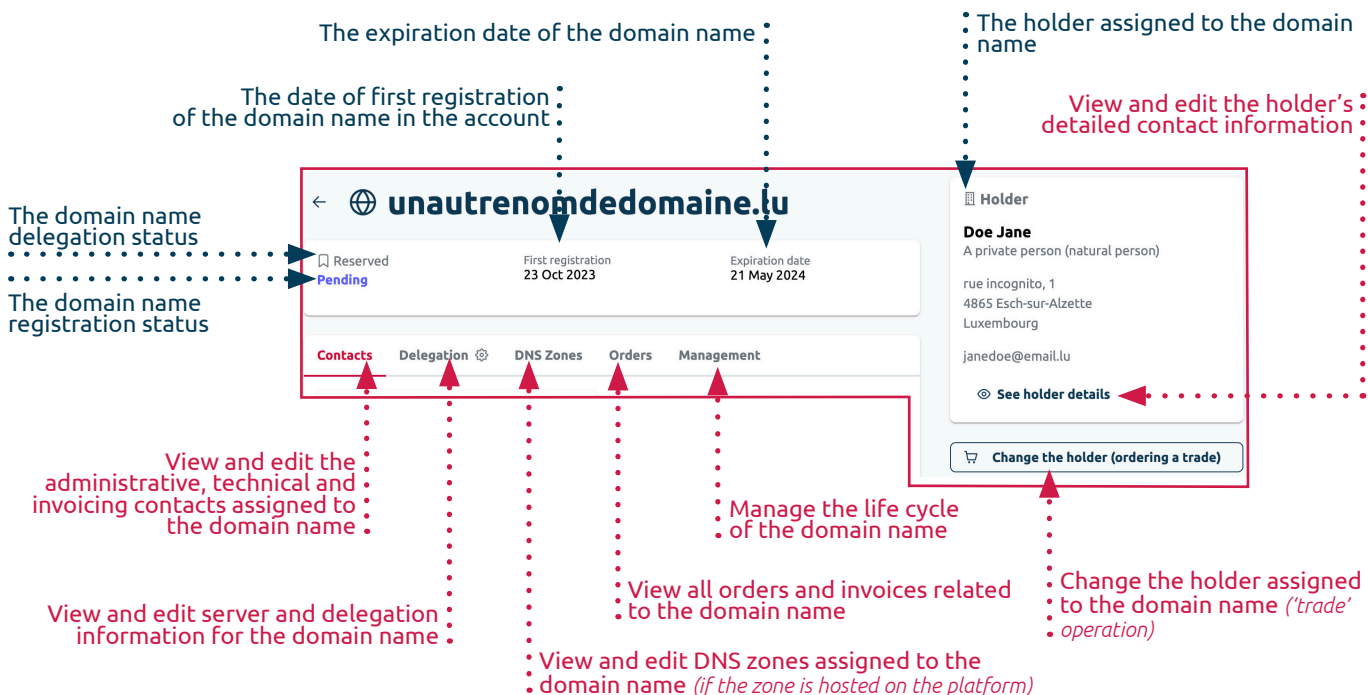
- **Active:** the domain name is accessible on the Internet.
- **Hosted-zone:** the domain name is accessible on the Internet using the DNS servers (name servers) provided on the platform (zone hosted on the authoritative DNS servers of Restena).
- **Reserved:** the domain name is not accessible on the Internet.

Domain name registration status

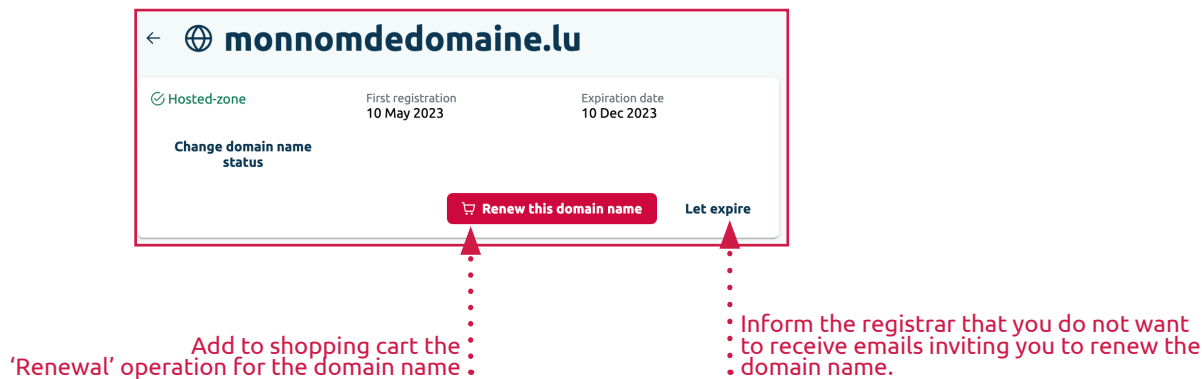
- **Registered:** the domain name is registered and managed by the manager on her/his account.
- **Rejected:** the ordered operation has failed (the transfer and/or trade failed, or another person registered the domain name before you were able to finish your transaction).
- **Deleted:** the domain name has been removed from the online account (i.e. you have expressly deleted the domain name or the administrative contact has validated a transfer request to another account or registrar).
- **On hold:** there is an ongoing dispute regarding the domain name, its management is limited by the registrar.
- **Pending:** the changes made to the domain name are being registered, traded or transferred.

Individual management of domain names

From the list of domain names, you can individually manage each of the domain names registered on your account. To do this, click on the domain name you want to edit or simply view.



When the 'Expire soon' alert is assigned to a domain name in the list of domain names, a selection of administration options is displayed on the domain name page.



Domain name alerts

- **Expire soon:** the domain name expires within 90 days to 0 days. The account manager can renew it by clicking on the 'shopping cart' button displayed next to the alert.
- **Terminated/cancelled management:** the domain name has been removed from the account less than 30 days ago or the registration has failed. In the first case, the account manager can potentially restore it. To be sure, the manager needs to view the domain name details. If the 'Restore the domain name' button is displayed, the domain name can be renewed by clicking on it.

• Contacts assigned to a domain name

On the 'Contacts' tab, accessible from a domain name, view and edit the administrative, technical and invoicing contacts assigned to the domain name.

The administrative contact assigned to the domain name

Assign another administrative contact to the domain name from the contacts registered on the account

Access the details of the administrative contact assigned to the domain name

The technical contact assigned to the domain name

Assign another technical contact to the domain name from the contacts registered on the account

Access the details of the technical contact assigned to the domain name

The invoicing contact assigned to the domain name

Assign another invoicing contact to the domain name from the contacts registered on the account

Access the details of the invoicing contact assigned to the domain name

Save the changes you have made

Assign an administrative contact not registered yet on the account to the domain name (*create a contact*)

Assign a technical contact not registered yet on the account to the domain name (*create a contact*)

Assign an invoicing contact not registered yet on the account to the domain name (*create a contact*)

monnomdedomaineen.lu

Reserved First registration 16 May 2023 Expiration date 11 Jun 2024

Change domain name status

Contacts Delegation DNS Zones Orders Management

Administrative

Doe John
Nom de la société/o...

Doe John
Nom de la société/organisation
123 Rue et numéro du contact
5622 Esch-sur-Alzette
Luxembourg
johndoe@email.lu
+33 0686822066

See contact details

Technical

Doe John
Nom de la société/o...

Doe John
Nom de la société/organisation
123 Rue et numéro du contact
5622 Esch-sur-Alzette
Luxembourg
johndoe@email.lu
+33 0686822066

See contact details

Invoicing

Junior Doe John
Société de Joe Junior

Junior Doe John
Société de Joe Junior
Rue et numéro du contact
75000 PARIS
France
christine.glaser@restena.lu

See contact details

I do save my changes

Holder
Doe Jane
A private person (natural person)
Boîte postale Rue et numéro du titulaire
4865 Esch-sur-Alzette
Luxembourg
janedoe@email.lu
See holder details

Change the holder (ordering a trade)

Contacts created via the 'Contacts' tab of a domain name are automatically added in the 'Directories' section (see page 21).

• Servers and delegation of a domain name

On the 'Delegation' tab, accessible from a domain name, view and modify the server and delegation information for the domain name.

Switch the delegation status of the domain name to 'Active'

Switch the domain name delegation status to 'Reserved'

Switch the domain name delegation status to 'Hosted-zone' (only if the domain name is activated)

Enter the details of your own DNS servers (only if the domain name is not 'Hosted-zone')

Check that your DNS servers are working properly (only if the domain name is not 'Hosted-zone')

Add an additional DNS server (name server) (only if the domain name is not 'Hosted-zone')

Confirm DNSSEC authentication of the domain name

Enter the DS record already assigned to the domain name

Add an additional DS record already assigned to the domain name

Save the changes you have made

A domain name hosted on Restena's authoritative servers automatically benefits from the configuration of its DNS servers and DNSSEC protection.

The screenshot shows the 'monnomdedomaineen.lu' domain management page. At the top, it displays the domain name, status (Reserved), first registration (16 May 2023), and expiration date (11 Jun 2024). A 'Change domain name status' button is visible. Below this, a navigation bar includes 'Contacts', 'Delegation' (active), 'DNS Zones', 'Orders', and 'Management'. A blue banner indicates that DNS server and DNSSEC record configuration is not enabled, with a note that details of DNS servers and Delegation Signer (DS) registrations are enabled. The main form contains several sections: 1. 'Do you want to activate monnomdedomaineen.lu?' with radio buttons for 'Yes, I want to communicate as soon as possible through this domain name' (selected) and 'No, I don't want to go online immediately'. 2. 'Do you want to host your zone on Restena's authoritative DNS servers (name servers)?' with radio buttons for 'Yes, I want to connect my domain name to the DNS servers provided on the platform' and 'No, I already have DNS servers to link to the domain name' (selected). 3. 'Fill in the details of your DNS servers (name servers)' with two input fields for 'DNS server (name server) #1' and '#2'. 4. A '+ Add another DNS server (name server)' button and a 'Check the DNS servers (name servers)' button. 5. 'Do you want to configure DNSSEC records?' with radio buttons for 'Yes, I use DNSSEC authentication to protect my domain name and would like to fill it in' (selected) and 'No, my domain name is neither signed nor protected by DNSSEC'. 6. 'Enter your Delegation Signer - DS registrations' with an input field for 'Delegation Signer - DS #1'. 7. A '+ Add another Delegation Signer - DS' button. 8. A question 'Do you really not want to protect the DNS content related to your domain name?' with a question mark icon. 9. A 'Save' button at the bottom. On the right side, there is a 'Holder' section for 'Doe Jane', a 'Change the holder (ordering a trade)' button, and a 'See holder details' link.

DNSSEC technology is one of the most advanced technologies for protecting your domain name against, in particular, attacks to hijack domain names.

DNSSEC (Domain Name System Security Extensions) technology authenticates DNS records using cryptographic keys to ensure that each domain fits perfectly into a trusted chain within the tree of the Internet-based naming system. It offers a solution to guarantee data integrity, so the legitimacy and non-alteration of the outcome of the resolution process.

• DNS Zones of a domain name

On the 'DNS Zones' tab accessible from a domain name, view and edit the DNS records related to the DNS servers assigned to a domain name, except for two NS registrations and one SOA registration, automatically configured by the registrar for every domain name.

• If the domain name is not hosted on the platform (delegation status 'Active' or 'Reserved')

The 'DNS Zones' tab only allows you to prepare your data for possible future hosting on the platform. The zone assigned to your domain name is managed directly by your current DNS host, if you have one.

• If the domain name is hosted on the platform (delegation status 'Hosted-zone')

The 'DNS Zones' tab is where you can add, then edit and delete the additional registrations required for the domain name to function properly.

DNS record Time to Live (TTL) : DNS record data

DNS records automatically configured by the registrar cannot be edited or deleted.

DNS record type

The name of the DNS record

The status of actions processed on the DNS record

Edit or delete a DNS record

Add a new DNS record

Export all DNS records associated with the domain name in .txt format

Publish changes made to DNS records

monnomdedomaineen.lu

Reserved First registration 16 May 2023 Expiration date 11 Jun 2024

Change domain name status

Contacts Delegation **DNS Zones** Orders Management

DNS records configuration not enabled The configured DNS records will only be valid if you associate the domain name with the DNS servers (name servers) provided on the platform

Label	Record type	Time to Live (TTL)	Data
@	NS	86400	nspub-eu.dns.lu.
@	NS	86400	pdns-test.dns.lu.
@	SOA	43200	pdns-test.dns.lu. domreg@dns.lu, 16901896...
@	TXT	43200	Ce nom est a Jane Do

Added

+ Add another DNS records

Export DNS records

Why it is important to configure DNSSEC records?

You are hosting your zone on Restena's authoritative DNS servers (name servers). A DNSSEC key is automatically generated and new related DS records is automatically entered into your account after the successful confirmation of your hosting. However, if you already use DNSSEC authentication to protect your domain name, **do not forget to ensure the continuity of DNSSEC protection!** To do this, integrate your existing DS record(s) and keep them for at least two days (48 hours).

Publish

Status of actions for DNS records

- **Added:** the DNS record has been added to the zone file but has not yet been published in the DNS.
- **Changed:** one or more data entries regarding the existing DNS record in the zone file has been changed, but the changes have not yet been published in the DNS.
- **Deleted:** the DNS record has been deleted from the zone file but has not yet been unpublished from the DNS.

• **Purchases linked to operations on a domain name**

On the 'Orders' tab accessible from a domain name, view orders and invoices related to the domain name.

The order amount (including VAT) for the domain name

The order status of the domain name

monnomdedomainee.lu

Reserved

First registration
16 May 2023

Expiration date
11 Jun 2024

Change domain name status

Contacts

Delegation

DNS Zones

Orders

Management

Order(s) related to this domain name

12 Jun 2023 DNSLU-0735	€74.37	Closed	>
08 Jun 2023 DNSLU-0713	€24.79	Failed	>
22 May 2023 DNSLU-0629	€74.37	Closed	>
16 May 2023 DNSLU-0593	€24.79	Closed	>

Invoice(s) related to this domain name

16 May 2023 DNS101305/2023/1611	Doe John Luxembourg	€24.79	Paid	>
26 May 2023 DNS101305/2023/4075	Doe John Luxembourg	€99.16	Paid	>

Holder

Doe Jane

A private person (natural person)

Boite postale Rue et numéro du titulaire
4865 Esch-sur-Alzette
Luxembourg
janedoe@email.lu

See holder details

Change the holder (ordering a trade)

The order date for the domain name

The order number for the domain name

The invoice date for the domain name

The invoice number for the domain name

The invoicing contact – as recorded in the account when the order was placed – on whose behalf the invoice for the domain name is addressed

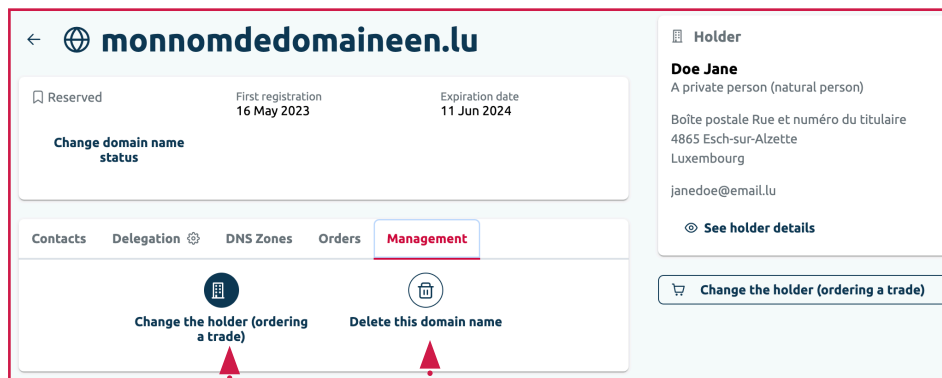
The invoice status for the domain name

The invoice amount, including VAT, for the domain name

• 19

• Managing the lifecycle of a domain name

On the 'Administration' tab accessible from a domain name, manage the life cycle of the domain name.



Change the domain name holder :

Delete the domain name :

Administration options for a domain name

- **Change the holder (order a trade):** the manager can change the holder assigned to the domain name.
- **Renew this domain name:** if the domain name expires in 90 days or less, the manager can renew it.
- **Delete this domain name:** the manager can delete the domain name from their account (only if the domain name's status record is not 'Deleted', 'Pending' or 'On hold').

VIEW AND MANAGE CONTACTS

All the contacts registered on your account are listed in the 'Directories' section, sub-section 'Contacts'. There, you can view, edit, update, add or delete your contacts.

There are three contact roles on the management platform: the administrative contact, the invoicing contact and the technical contact.



Administrative contact

- They are legal representatives of the [domain name](#)[?] holder
- They appoint the technical and invoicing contacts
- They validate management transfer operations.



Invoicing contact

Their contact details are listed on invoices.



Technical contact

They ensure the compliance of technical requirements needed for the proper functioning of the [domain name](#)[?].

Contact list

The contact list displays the contact information and gives access to the option of creating a new contact.

Search for a contact on the list

Add a new contact to the account

The name of the company/organisation associated with the contact (if specified)

The contact's last name and first name

Individual management of contacts

From the contact list, you can manage each contact registered on your account individually. To do this, click on the contact you want to edit or view.

The contact's last name and first name

Manage the contact according to the available operations

View and edit all contact data

View the domain names and contact roles (administrative, invoicing or technical) for which the contact has been assigned

Keep your contacts up to date and check them regularly.

When registering a domain name, you represent and warrant that all data entered during the registration process is accurate and complete.

• Contact details

On the 'Details' tab accessible from a contact, view and change all contact data at any time.

.....
The contact's last name

.....
The contact's first name

.....
The name of the organisation represented by the contact
(if the contact is registered on behalf of a company/organisation)

.....
The contact's street and number

.....
The contact's PO box

.....
The contact's ZIP code/postcode

.....
The contact's city

.....
The contact's country
(to be selected from the list)

.....
The contact's email address

.....
The contact's phone number

.....
The contact's fax number

.....
The contact's VAT Identification Number

.....
Save changes

←

📞

Doe John

Details

Domain names

Management

Personal details

Last name

Doe

First name

John

Organisation name ⓘ (Not required)

Nom de la société/organisation

Postal address

Street and number (Not required)

Rue et numéro du conti

PO box (Not required)

123

ZIP code

5622

The ZIP code must be written in capital letters and be between two and 16 characters (a-z, 0-9, space or ASCII dash) depending on the country of the address. The expected format is defined by the .lu registry. For more information, please visit [dnslu.lu website](https://dnslu.lu/website).

City

Esch-sur-Alzette

Country

Luxembourg × ▾

Contact details

Email address

johndoe@email.lu

Phone number (Not required)

Prefix

Number

Fax (Not required)

Prefix

Number

VAT Identification Number (Not required)

The VAT Identification Number consists of the country code followed by a block of numbers or characters. Its structure is country-specific. To ensure the correct format of the VAT number, please refer to the rules in force in the country where the company is registered.

📄

I do save my changes

Make sure that all the people to whom you assign a role as administrative contact, technical contact and/or billing contact are notified and aware of the role(s) they must play on behalf of the domain name holder.

• Domain names assigned to a contact

On the 'Domain names' tab, accessible from a contact, view all the domain names for which a role has been assigned to the contact.

The screenshot shows the 'Domain names' tab for contact 'Doe John'. At the top, there are tabs for 'Details', 'Domain names' (which is selected), and 'Management'. Below the tabs, a message states: 'Doe John is at least one of the contacts of 2 domains'. A table follows with four columns: 'Domain name', 'Administrative contact', 'Invoicing contact', and 'Technical contact'. Two domain names are listed: 'monnomdedomaineen.lu' and 'unautrenomdedomaineen.lu'. Green checkmarks are present in the 'Administrative contact' and 'Technical contact' columns for both domains. A red box highlights the table area. Two blue arrows point from the domain names in the table to explanatory text below the screenshot.

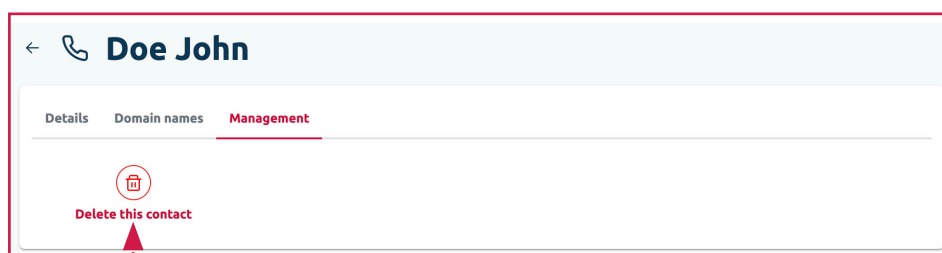
Domain name	Administrative contact	Invoicing contact	Technical contact
monnomdedomaineen.lu	✓		✓
unautrenomdedomaineen.lu	✓	✓	✓

The domain name registered on the account and assigned to the contact:

The green tick indicates the role assigned to the contact for the domain name

• Administration options for a contact

On the 'Administration' tab accessible from a contact, manage your contact lifecycle.



Delete the contact

Administration options for a contact

- **Delete this contact:** the manager can delete the contact from her/his account (only if no domain name is assigned to her/him).

Create a new contact

You can add a new contact to your account via the button 'Create new' available from the contact list or directly during the order process of a domain name.

In both cases, the creation options are identical to the information displayed and modifiable on the 'Details' tab of a contact (see page 22).

VIEW AND MANAGE HOLDERS

All the holders registered on your account are listed in the section 'Directories', sub-section 'Holders'. There, you can view, edit, update, add or delete your holders.



Domain name [?] holder

They own the rights to the domain name [?](s) assigned to them.

Holder list

The holder list displays the simplified information of every holder registered on the account and provides access to the option of creating a new holder.

Search for a holder on the list

Add a new holder on the account

Directories

- Directories
 - Contacts
 - Holders ✓

Holders

Searching for a holder 🔍

+ Create new

..... The identity of the holder

- last name and first name for a private person
- company/organisation details for a legal person

Incognito SARL >

Last Name >

Individual management of holders

From the holder list, you can individually manage every holder registered on your account. To do this, click on the holder you want to edit or view.

The holder's last name and first name

Manage the holder according to the available operations

View and edit the holder's personal details, postal address and contact details

View the domain names to which the holder is assigned

← 📄 **Doe Jane**

Details Domain names Management

• Holder details

On the 'Details' tab accessible from a holder, view all the data of a holder and change her/his postal address and contact details.

The information under 'Personal details' cannot be changed.

These changes are considered a change of holder. In this event, the domain name may be traded to a new holder.

• The holder's status

← **Doe Jane**

Details Domain names Management

Personal details

Profile type
Private person (natural person)

Last name
Doe

First name
Jane

Postal address

Street and number (Not required)
Rue et numéro du titula

PO box (Not required)
Boîte pos

ZIP code
4865

The ZIP code must be written in capital letters and be between two and 16 characters (a-Z, 0-9, space or ASCII dash) depending on the country of the address. The expected format is defined by the .lu registry. For more information, please visit [dnss.lu website](https://dnss.lu/website).

City
Esch-sur-Alzette

Country
Luxembourg X v

Contact details

Email address
janedoe@email.lu

Phone number (Not required)

Prefix Number

Fax (Not required)

Prefix Number

I do save my changes

• The holder's last name and first name (if private person)
• Details and identifier of the company or organisation represented by the holder (if legal person)

The holder's number and street

The holder's PO box

The holder's ZIP code/postcode

The holder's city

The holder's country (to be selected from the list)

The holder's email address

The holder's phone number

The holder's fax number

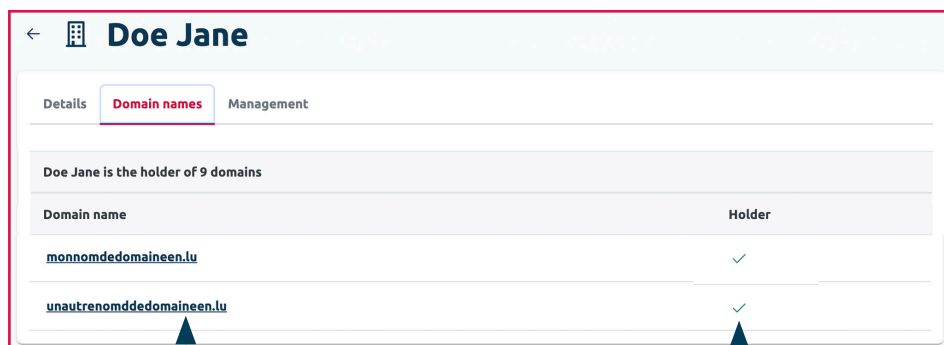
Save changes

Holder profiles

- **A private person:** a natural person
- **A company/organisation:** a legal person

• Domain names assigned to a holder

On the 'Domain names' tab accessible from a holder, view all the domain names for which the holder role has been assigned to the holder.

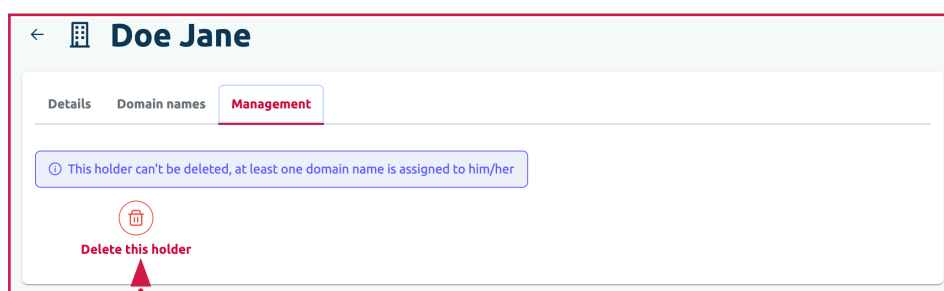


The domain name registered on the account and for which the holder is expressly designated as the domain name holder by the manager

The green tick specifies the role of holder of the domain name

• Administration options for a holder

On the 'Administration' tab accessible from a holder, manage the lifecycle of your holder.



Delete the holder

Administration options for a holder

- **Delete this holder:** the manager can delete the holder from her/his account (only if no domain name is assigned to her/him).

New holder creation

A new holder can be added to an account during the order process of a domain name, or directly via the 'Create new' button available from the holder list.

In both cases, the creation options are identical to the information displayed and modifiable in the 'Details' tab of a holder (see page 25). The holder's status must be selected at this stage.

When a holder has been created, the corporate name and/or legal forms cannot be changed on the online account.

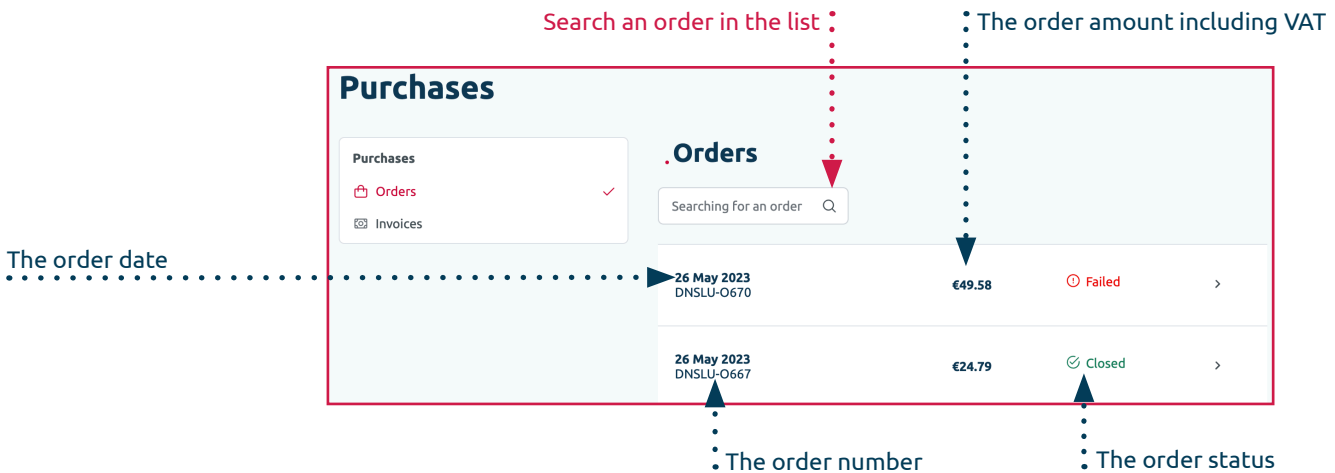
The holder(s) of the domain name(s) concerned by this update must provide supporting documentation for such changes to the registrar.

VIEW ORDERS

All orders placed from an account are listed in the section 'Purchases', sub-section 'Orders'. There you can also view current orders.

Order list

The order list displays key information on each order.

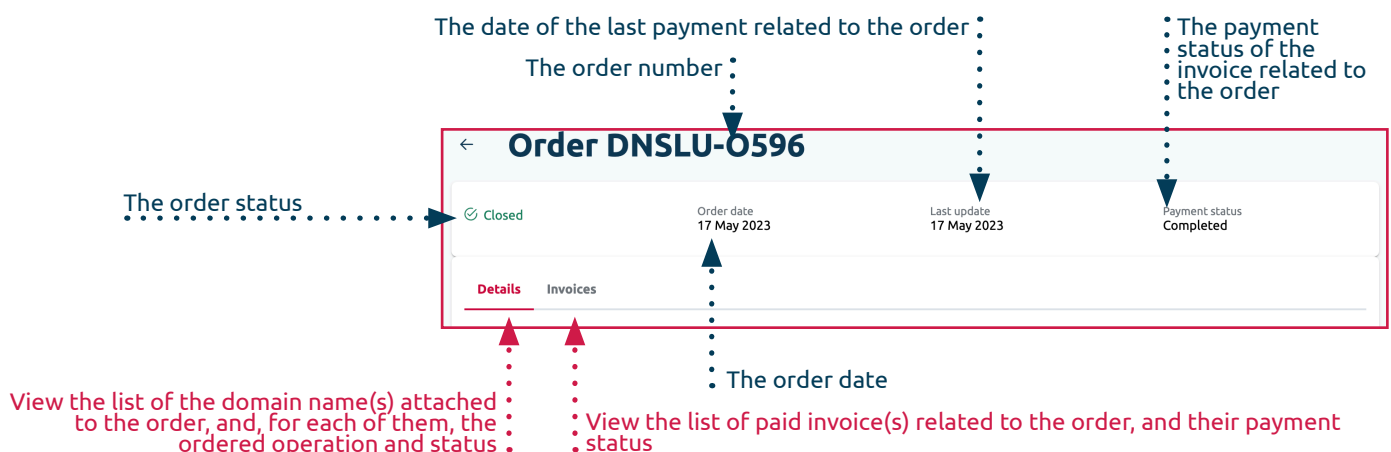


Order status

- **Failed**: All ordered operations failed (the order was voluntarily cancelled or could not be completed).
- **Pending**: The order is confirmed and all or part of the ordered operations are being analysed by the .lu registry.
- **In progress**: The payment is yet to be received and invoice(s) generated.
- **New**: The order is confirmed but the payment has yet to be made.
- **Closed**: The order has been taken into account by the registrar.

Individual view of orders

For more details on a specific order, click on the order you want to view.



The invoice payment status related to the order

- **Authorized**: the payment operator chosen has authorised the payment of the invoice.
- **Processed**: the payment is ready to be debited.
- **Completed**: the manager has paid the invoice and all ordered operations have been successfully completed.
- **Timeout**: the payment attempt was unsuccessful (the time limit of one hour after the order confirmation was exceeded or an error occurred during the payment).
- **New**: a payment authorisation is being executed.

• Order details

On the 'Details' tab of an order, you can view all the information related to a specific order.

The amount excluding VAT of the ordered operation for the domain name :
 The order's line status for the domain name :
 The amount including VAT of the ordered operation for the domain name

The domain name

Access to domain name details

The chargeable operation, and its duration, ordered for the domain name

The order's VAT amount

The order's amount including VAT

The order's amount excluding VAT

Domain name	Operation	Status	Price exclusive of tax	Price inclusive of tax
unautrenomddomaineen.lu	Registration - 2 years	Closed	€42.74	€49.58
Total exclusive of tax			€42.74	
Tax				€6.84
Total (inclusive of tax)				€49.58

Order line status

- **Failed:** the requested operation for the domain name has failed (i.e. in the event of a trade and/or transfer request, the administrative contact for the domain name has not approved the request within the given deadline).
- **Pending:** the requested operation for the domain name is in progress.
- **Closed:** the operation requested for the domain name has been successfully processed, including payment.
- **New:** the requested operation for the domain name has not yet been processed.
- **Rejected:** the requested operation for the domain name has been rejected (i.e. in the case of a trade or transfer request, the administrative contact for the domain name has refused the request).
- **Completed:** the requested operation for the domain name has been processed, but payment has not yet been charged because at least one other simultaneously ordered operation has not yet been processed.

• Invoices related to the order

On the 'Invoices' tab of an order, you can view all the invoices related to a specific order.

The invoice date

The invoice number

The invoicing contact – as registered on the account :
at the time of the order – in whose name the invoice is addressed :

The invoice amount including VAT

The invoice status

Invoice date	Invoice number	Invoicing contact	Invoice amount	Invoice status
17 May 2023	DNS101305/2023/1613	Doe John	€49.58	Paid

VIEW INVOICES

All invoices paid from your account are listed in the section 'Purchases', sub-section 'Invoices'. There, you can also view and download paid invoices.

Invoice list

The invoice list displays key information on each invoice.

Search an invoice in the list

The invoicing contact – as recorded in the account at the time of invoicing – in whose name the invoice is sent.

The invoice amount including VAT

The invoice date

The invoice number

The invoice status

The country for which the invoice was issued

Invoice status

- **Paid:** the invoice has been paid in full.
- **Paid by credit note:** at least one line of the invoice was reimbursed after purchase (i.e. the line corresponding to a chargeable operation, such as a trade or transfer, was not approved).
- **Open:** at least one line of the invoice has not been paid (i.e. an operation is still being validated).

Individual view of invoices

To find out more about a specific invoice, click on the invoice you want to check. There you can also download an invoice.

Download the invoice in PDF

The invoice number

The payment option used to pay the invoice

The invoice amount including and excluding VAT

The invoice status

The invoice payment date

The invoice date

View the list of domain names related to the invoice, and for each of them, the ordered operation and its status

View the order list to which the invoice is linked

The invoicing contact – as registered on the account at the time of invoicing – in whose name the invoice is addressed

• Invoice details

On the 'Details' tab of an invoice, view all the information related to a specific invoice.

The amount excluding VAT of the ordered operation for the domain name

The amount including VAT of the ordered operation for the domain name

The domain name

The invoice line status

The invoice's VAT amount

Access domain name details

The chargeable operation ordered for the domain name

The invoice amount including VAT

The invoice amount excluding VAT

Invoice line status

- **Paid:** the costs corresponding to the ordered operation for the domain name have been charged.
- **Not paid:** the costs corresponding to the ordered operation for the domain name have not yet been charged.

• Orders related to the invoice

On the 'Order' tab of an invoice, view the order related to the invoice..

The order date

The order number

The order status

The order amount including VAT

CONTACT THE REGISTRAR

Directly contact the registrar in the 'Helpdesk' section, sub-section 'Messaging'.

If you have one or more unread messages, a red dot indicating the number of unread messages will be displayed on your account in the 'Helpdesk' section.

List of messages/conversations

The list of messages displays as conversations with all the messages created and received via the messaging system integrated into the account. There, you can communicate directly with the Restena .lu service, the service managing the registrar, and follow all the conversations related to the day-to-day management of your domain names.

Any reply sent by the registrar in the messaging system is also notified to the email address associated to your account.

The screenshot shows the 'Helpdesk' interface. On the left is a sidebar with 'Helpdesk' and 'Messages' (marked with a red checkmark). The main area is titled 'Messages' and contains a search bar labeled 'Finding a message'. Below the search bar is a table of messages. Annotations with arrows point to various elements: a red arrow points to the search bar with the text 'Search a message/conversation in the list'; a blue arrow points to the subject line 'Re: Problème - test' with the text 'The subject of the message/conversation'; a red arrow points to the '+ Create new' button with the text 'Start a new conversation in the messaging system'; a blue arrow points to the 'Last message' date '07 Jun 2023' with the text 'The date of the last message in the conversation'; a blue arrow points to the 'From support' text with the text 'The last name of the sender of the last message in the conversation'; and a blue arrow points to the 'Category' 'Generic support' with the text 'The category assigned to the message/conversation'.

Last message	From	Subject	Category
07 Jun 2023	support	Re: Problème - test	Payment issue
07 Jun 2023	support	Re: testachat.lu registered	Generic support

Message/conversation categories

- **Rejected information:** the manager has a problem validating the data entered in the account.
- **Payment issue:** the manager has difficulty paying for one or more of his operations.
- **Migrating domain name(s) between accounts:** the manager wants to migrate all her/his domain names to another account.
- **Generic support:** the manager has a request that does not fall into one of the three previous cases.
- **Notification:** an automatic notification is sent by the registrar when an ordered operation succeeds or fails (this category cannot be selected by the manager).

Prefer messaging from your account to direct emails!

Restena recommends you use the messaging system from your account for better identification and authentication of the author of the request and to provide you with a targeted and accelerated response.

Individual management of messages/conversations

From the list of messages, you can view and reply individually to every message sent and received via the account messaging system. To do this, click on the message you want to read.

The date on which the first message in the conversation was sent

The subject of the message/conversation

The date on which the last message in the conversation was sent

The last name of the sender of the last message in the conversation

The category assigned to the message/conversation

The content of the initial message, including the sender's last name and the date and time sent

The content of the reply message, including the sender's last name and the date and time sent

Enter the reply message

Send the reply message

Delete the content of the reply message

The screenshot shows a message conversation titled "Re: Carte inconnue". At the top, there is a header bar with a back arrow, the title, and four tabs: "Category" (Payment issue), "First message" (30 May 2023), "Last message" (30 May 2023), and "Last sender" (support). Below the header, the conversation history is shown. The first message is from "you" with the subject "Message pour le bureau d'enregistrement > Catégorie 'Problème de paiement'" and the text "Merci, John", dated "30 May 2023 at 15:33". The second message is from "support" with the text "Les carte inconnues sont à clarifier avec les banques émettrices. > Message pour le bureau d'enregistrement > Catégorie 'Problème de paiement' Meilleures salutations," dated "30 May 2023 at 15:47". Below the messages, there is a "Reply" section with a text input field labeled "Your message" and two buttons: "Send" and "Cancel creation".

Creating a new message/conversation

You can add a message to your messaging system directly via the 'Create new' button available from the list of messages/conversations.

Select the message category for your request

Enter the subject of your request (100 characters maximum)

Write the message (65,535 characters maximum)

Send the message

Delete the content of the message

The screenshot shows a "Create new message" form. It has a title bar with a close button (X). The form contains four fields: "Category:" with a dropdown menu showing "Select a message category", "Subject:" with a text input field, "Your message:" with a large text area, and two buttons at the bottom: "Send" and "Cancel creation".


ORDER CHARGEABLE OPERATIONS

The domain name is not managed on the account

From the section 'Find a .lu', also accessible from other pages on the platform, view the availability of a domain name and get information on the chargeable operations that can be requested from your account.

Find a .lu

To check the availability of a domain name or to know about the paying operations you can request from your account for a domain name, enter the domain name in the search field.

.lu 

• Enter the domain name you want to manage

• Click on the zoom button to confirm your search

The special case of migration.

If you want to migrate to online management a domain name you are already managing via classic management, you have to request migration for all domain names belonging to the same holder. A dedicated form to download and complete is provided in the search results.

• The domain name is available for registration

- You are asked to register it. To do so, click on the button 'Add to the shopping cart'.
- The domain name is automatically added to the shopping cart with the 'Registration' operation for one year.

 Add to the shopping cart

• The domain name is not available for registration

The search result explains the status and, if possible, suggests other operations to add to the shopping cart for the domain name you are searching.

The domain name is already managed on the account

For domain names registered on an account, a chargeable operation can only be added to the shopping cart via the 'Domain names' section, in the individual management of domain names (see page 14).

Chargeable operations to add to the shopping cart (upon availability)

- **Trade (changing the holder):** the manager trades the domain name already registered on her/his account to a new holder (another legal or natural person).
- **Registration:** the manager registers the domain name, in accordance with the general principles set out by the .lu registry for one or two years.
- **Renewal:** the manager renews the domain name management already registered on her/his account at the end of the subscription period, for a new subscription period of one or two years.
- **Restoration (recovering ownership):** the manager recovers and re-registers the domain name already registered on her/his account on behalf of the last domain name's holder name, if he/she has not renewed the domain name at the end of its subscription period. The manager has only 30 days after its expiration date to proceed with the restoration on her/his account ('quarantine period'), if, during the same period, the restoration was not processed by another registrar.
- **Transfer (moving to Restena's registrar):** the manager requests to transfer, to Restena's registrar, the management of a domain name currently registered with another accredited registrar for .lu.
- **Transfer and trade (moving to Restena's registrar and change of holder):** the manager requests to transfer, to Restena's registrar, the management of a domain name currently registered with another accredited registrar for .lu and intends, at the same time, to trade the domain name to a different holder (another legal or natural person).
- **Transfer and restoration (moving to Restena's registrar and recovering ownership):** the manager requests to transfer, to Restena's registrar, the management of a domain name currently registered with another accredited registrar for .lu during the quarantine period of the domain name (30 days after its deletion) on behalf of the last holder of the domain name.

Shopping cart display

As soon as you perform a chargeable operation on a domain name, an order line is added to the shopping cart section of your account. There, you can preview and possibly change a few final minor elements before moving on to the order process.

The screenshot shows a shopping cart interface with two items and a summary panel. Annotations explain the following elements:

- Change - if desired - the registration period for the chosen domain name) (one year per default):** Points to the registration period selection (1 year / 2 years) for the first item.
- The domain name in the shopping cart:** Points to the domain name **.monnomdedomaineen.lu**.
- The ordered operation for the domain name:** Points to the operation **Trade (Changing the holder)**.
- Delete the domain name from the shopping cart:** Points to the **Remove** button.
- The amount including VAT and excluding VAT of the operation ordered for the domain name:** Points to the price breakdown for the first item: **€24.79 incl. taxes** and **€21.37 excl. taxes**.
- The ordered domain name, and its registration period:** Points to the domain name and registration period for the second item: **.àlarecherchedun.lu - 1 year**.
- The ordered operation for the domain name:** Points to the operation **Registration** for the second item.
- The amount including and excluding VAT for the ordered operation:** Points to the price breakdown for the second item: **€24.79 incl. taxes** and **€21.37 excl. taxes**.
- The order amount including and excluding VAT:** Points to the total price breakdown: **€49.58 incl. taxes** and **€42.74 excl. taxes**.
- Confirm the shopping cart:** Points to the **Continue with my order →** button.

Shopping cart

.monnomdedomaineen.lu €24.79 incl. taxes
€21.37 excl. taxes
Trade (Changing the holder) ☒ 1 year ☐ 2 years
[Remove](#)

.àlarecherchedun.lu €24.79 incl. taxes
€21.37 excl. taxes
Registration ☒ 1 year ☐ 2 years
[Remove](#)

Add another domain name
To check the availability of a domain name or to know about the paying operations you can request from your account for a domain name, enter the domain name in the search field.
Searching a domain name **.lu** [Search](#)

summary

Registration
àlarecherchedun.lu - 1 year
€24.79 incl. taxes
€21.37 excl. taxes

Trade (Changing the holder)
monnomdedomaineen.lu - 1 year
€24.79 incl. taxes
€21.37 excl. taxes

€49.58 incl. taxes
€42.74 excl. taxes

[Continue with my order →](#)

Available payment options

[PayPal](#) [mastercard](#) [VISA](#) [AMERICAN EXPRESS](#)



IMPRESSUM

Editor: Restena Foundation

October 2023

All rights reserved

Author: Restena Foundation

Layout: Restena Foundation

Image credits: Restena Foundation

Fondation **Restena**
Service **.lu**

2, avenue de l'Université
L-4365 Esch-sur-Alzette
+352 42 44 09-1 — info@my.lu

dns.lu ***my.lu***